

Patient Bill of Rights

Patients at Sojourns Community Health Clinic have the right ...

To be treated with respect, consideration and dignity.

To participate in the development and implementation of your care.

To access the tools and information you need to make informed decisions regarding your care.

To be provided with competence and safety during care.

To voice both compliments and concerns.

To have complaints reviewed, and, when possible, resolved.

To receive full consideration for your privacy and confidentiality.

*To*communication you can understand.

Patients at Sojourns Community Health Clinic are responsible ...

For providing complete and accurate information about you and your health.

For following the plan of care you and your care provider(s) create.

For asking questions of your care provider(s) when you do not understand.For providing Sojourns with honest feedback about your experience and care.For meeting your financial obligation to Sojourns Community Health Clinic.